

# **Reopening Information for Patrons**

Welcome back to Oregon Contemporary Theatre! We are thrilled have you join us. While we know there is still some uncertainty about attending live performances, we want you to rest assured that safety is our top priority for our audiences, artists and staff.

### **OCT Seating & Safety Precautions**

- Tickets are sold in sets of 2 or 4 only, with social distancing between groups.
- Enhanced cleaning and sanitation procedures are completed following each performance.
- All staff, volunteers and artists have been fully vaccinated for COVID-19.
- Water bottles will be available for purchase at the concession stand for \$1 cash. No food or other drinks will be available.
- OCT will continue to follow all recommended health guidelines and requirements set forth by the Oregon Health Authority. We will work to keep patrons up-to-date regarding any changes as we receive new guidance from OHA and the Governor's office.

#### **Code of Conduct**

- If you do not feel well, or have COVID-19 symptoms or exposure, please stay home.
- Protective face masks are required inside OCT At all times.
- Patrons are encouraged to bring their own masks. If you forget, one will be provided.
- Follow entrance, seating and exiting instructions.
- Watch for floor markers to help maintain 6-foot spacing in lines, lobbies and public spaces.
- Treat patrons, artists and staff with patience and respect.
- Anyone who does not comply with these guidelines will be asked to leave.

Purchase of tickets acknowledges consent to Code of Conduct and policies.

## **Ticket Exchanges**

- Ticket exchanges are subject to availability and not available for all events.
- When allowable, tickets may be exchanged to another event of the same production for an additional per-ticket fee.
- Any exchange may incur a ticket price difference due to event date, seating section or ticket pricing, which is separate from the per-ticket exchange fee, that is due at the time of the exchange. No refunds will be given for exchanges to a lower priced event or seating section.
- In-person tickets cannot be exchanged for streaming credits, or vice versa.
- Ticket credits are only applicable to in-person events and cannot be used to purchase a ticket for a streamed event.

## Questions? We're here to help!

Box Office: (541)465-1506Email: BoxOffice@octheatre.org

We cannot wait to welcome you back into the theatre!